

Product Warranty

LIMITED WARRANTY

Murphy Manufactured Products. Murphy warrants all Murphy manufactured products that it determines to be defective in materials and/or workmanship, under normal use, for a period of TWO years, unless otherwise stated. Non-Murphy Manufactured Products. When Murphy supplies product(s) manufactured by others, the warranty extended to Murphy will be passed through to Murphy's customer.

During the warranty period, at its sole option, Murphy will use reasonable efforts to repair or replace any defective product; provided, however, that the customer has returned the defective product to Murphy, shipping costs prepaid. Any repair or replacement, at Murphy's option, shall be the customer's sole and exclusive remedy. We are not responsible for damage caused by improper installation, neglect or abuse and are limited under warranty to repairing or replacing the item only. We are not liable for equipment on which this product is installed.

MURPHYMATIC® Control Systems

If a customer is requesting on-site warranty review or service assistance for a MURPHYMATIC® control system, we will engage the proper resources to evaluate the request and to repair, adjust or replace the MURPHYMATIC® control system, or component(s), in accordance with our Service Philosophy and Limited Warranty.

PRODUCT RETURN

Before returning any product customer believes is defective, customer must provide to Murphy details of the warranty claim situation, a complete description of the product, details from the Model Number label attached to each product, including Model Number, part number, and date code, and obtain from Murphy a Warranty/Return Authorization Number (W&R Number). Any Claim for shortage or damage to shipment must be accompanied by the Packing Slip within 15 days of receipt or invoice date, whichever is later. Damages in shipment are the responsibility of the carrier and customer must make claim directly with the carrier.

WARRANTY DISCLAIMER

MURPHY SHALL HAVE NO LIABILITY FOR, AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT, EXPRESS OR IMPLIED, OTHER THAN AS SET FORTH IN THIS WARRANTY STATEMENT, INCLUDING, WITHOUT LIMITATION (1) THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE; (2) ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE, IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND (3) ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS.

LIMITATION OF LIABILITY

ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL EXEMPLARY OR PUNITIVE DAMAGES IS EXPRESSLY DISCLAIMED. MURPHY'S LIABILITY IN ALL EVENTS SHALL NOT EXCEED THE PURCHASE PRICE PAID FOR THE PRODUCT THAT GIVES RISE TO ANY LIABILITY. MURPHY'S REPAIR, REPLACEMENT, OR PAYMENT OF SUCH AMOUNT SHALL BE THE FINAL AND EXCLUSIVE REMEDY IN THE EXHAUSTION OR UNAVAILABILITY OF ANY OTHER REMEDY SPECIFIED HEREIN AND SHALL NOT BE CONSTRUED OR ALLEGED BY CUSTOMER TO HAVE FAILED OF ITS ESSENTIAL PURPOSE. THE LIABILITY OF THE COMPANY SHALL CEASE WITH THE EXPIRATION OF THE WARRANTY PERIOD MENTIONED ABOVE.

In order to consistently bring you the highest quality, full featured products, we reserve the right to change our specifications and designs at any time.